



Integrated Component System (ICS) Performance Guarantee

*for Digitally Imaged Graphics Manufactured using
Gandinnovations Solvent Printer with HL V2 Solvent Inks*

Avery Dennison warrants that the following Avery brand marking films:

MPI Series Films, DOL Series Films

will perform and provide indoor and "outdoor durability(1)" for the period stated in the corresponding Product Data Bulletin from the date of application under normal vertical exposure conditions provided that the film is properly stored and is applied within one year of the original shipment date from Avery Dennison. This warranty is contingent on the Avery Dennison material being processed using only OEM and Avery approved inks and associated processing materials(2) in accordance with the OEM and Avery Dennison recommended written processing instructions, and being applied to properly prepared surfaces and cleaned and maintained in accordance with recommended Avery Dennison application procedures.

"Outdoor Durability" for the purpose of this warranty is defined as no appreciable deterioration in the product when viewed from its intended viewing distance. Premature failure due to cracking, crazing, blistering, or loss of adhesion shall constitute a breach of warranty if it occurs during the warranty period. Slight color fading, chalking, edge lifting, "tenting" around rivets, or slight reduction in gloss (for cast and calendered films) or reflectivity (for retroreflective films) will not materially detract from appearance and does not constitute a breach of warranty. In the event a breach of warranty occurs as defined above, Avery Dennison's sole liability is outlined below.

Guarantee Against Performance Failure

During the warranty period set forth in the corresponding Product Data Bulletin, in the event that the graphics manufactured using the warranted components or equipment referenced above fail to perform as guaranteed in this warranty, Avery Dennison and/or its authorized agent or distributor will replace or repair the Avery films without charge (or issue a credit for such components or equipment where, in Avery Dennison's sole discretion, replacement or repair is not reasonably possible). It is the graphic manufacturer's responsibility to perform incoming raw material quality inspections, to assure proper application procedures are followed, retain converted samples, and to immediately cease using and notify Avery Dennison and/or its authorized agent or distributor of any materials deemed defective.

All statements, technical information and recommendations about Avery Dennison products are based upon tests believed to be reliable but do not constitute a guarantee or warranty. All Avery Dennison products are sold with the understanding that Purchaser has independently determined the suitability of such products or its purposes. It is expressly agreed and understood that Avery Dennison's sole obligation and Purchaser's exclusive remedy under this warranty, or under any other warranty, express or implied or otherwise, shall be limited to repair or replacement of defective product without charge at Avery Dennison's plant or at the location of product (at Avery Dennison's election), or in the event replacement or repairs is not commercially practical, to Avery Dennison's issuing Purchaser a credit reasonable in light of the defect in the product.

Notification of Claim

This ICS Performance Guarantee requires that Avery Dennison and/or its authorized agent or distributor be notified in writing of any claims within fourteen days of material failure. **Claim notifications must include name and lot numbers for films and processing components, report of processing conditions and in-process test results, finished decal retain samples, installation date and location, name of graphic installer, and any other pertinent information requested by Avery Dennison.** Avery Dennison reserves the right to inspect all reported claims. Failure to comply constitutes a waiver of all rights under this ICS Performance Guarantee.

Application to Glass

Avery Dennison accepts no liability for glass breakage. Glass is prone to break under the stresses caused by temperature changes across the surface, which could be amplified by the application of vinyl film.

Misuse and Force Majeure

Avery Dennison has no obligations under this warranty with respect to products that have been modified or damaged through misuse, abuse, accident, neglect or mishandling by Purchaser or Purchaser's customer. For example, unless specifically claimed in an Avery Dennison Product or Instructional Bulletin, graphics are not warranted against premature failure caused by chemical or mechanical means such as, but not limited to, vandalism, cleaning solutions, paints, solvents, improperly used high pressure washing equipment, mechanical washing equipment, engine fuel spills, engine exhaust, steam, organic solvents or



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other spilled chemicals. Graphics applied to unsound surfaces or surfaces, which subsequently crack, peel, outgas, or become damaged beneath the graphic are not warranted for performance. Damage from fire, structural failure, lightning, and other force majeure events are not covered.

Unintended Use of Products

Avery Dennison products covered by this warranty are intended only for use by professional users and only for the intended uses as described in the corresponding Avery Dennison Product Data Bulletins. Before using for any other application, user shall determine the suitability of the product for its intended use and user assumes all risk and liability in connection therewith.

Durability Expectations of Avery products printed on Gandinnovations Solvent Inkjet Printers with HL V2 Solvent Inks ^{(1) (2) (3) (4) (5) (6)}

Avery Digital Product	w/DOL 1000 series ⁷	w/DOL2000 series ⁸	w/DOL3000 series ⁹	w/ UltraCoat Fleet clear by Neschen-Accutech	AquaGuard liquid clear by Valspar	Application Surface & Comments
MPI: 1005, 1005 EZ, 1005 EZ RS, 1007EZ, 1007 EZ RS, 1800	5 years	--	--	2 years	2 years	Flat, simple and compound curves, rivets
MPI: 2003 EZ, 2003 EZ RS, 2010, 2012	5 years	3 years	2 years	2 years	2 years	Flat, simple curves
MPI: 2021	1 year	1 year	1 year	1 year	1 year	Flat only
MPI: 3000, 3001, 3002, 3003	4 years	3 years	2 years	2 years	2 years	Flat only
MPI: 3100, 3101, 3103	3 years	3 years	2 years	2 years	2 years	Flat only
MPI: 3401, 3402	2 years	2 years	2 years	2 years	2 years	Flat only
MPI: 4002, 4065, 6250 Perforated Window Film	--	--	--	--	--	1 year flat, simple curves (use DOL 4500 on MPI 4002 & MPI 6250 and DOL 4165 on MPI 4065)
MPI: Transit Vinyl	1 year	1 year	1 year	1 year	1 year	Flat only, 1 year removability

NOTE: For a troubleshooting guide and starting printer settings reference Instructional Bulletin #5.80 available on the Avery Graphics Web site at www.averygraphics.com or contact your Avery Dennison sales representative for more information. Customers using Onyx software can download OML files for many printer/media combinations on the Avery Graphics web site at www.averygraphics.com.

NO EXPRESS WARRANTIES AND NO IMPLIED WARRANTIES, WHETHER OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR USE, OR OTHERWISE, EXCEPT AS SET FORTH ABOVE (WHICH IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES) SHALL APPLY TO THE PRODUCTS DESCRIBED HEREIN. AVERY DENNISON SPECIFICALLY DISCLAIMS AND EXCLUDES ALL OTHER SUCH WARRANTIES. NO WAIVER, ALTERATION, ADDITION OR MODIFICATION OF THE FOREGOING SHALL BE VALID UNLESS MADE IN WRITING AND SIGNED BY AN AUTHORIZED REPRESENTATIVE OF AVERY DENNISON.

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- (1) Assuming vertical exposure: Outdoor durability for the following extremely severe areas will be 20% the durability published in the appropriate Product Data Bulletin: AZ, NV, NM, UT, s TX, s CA, s FL, Mexico, Caribbean Isle. Reference Instructional Bulletin # 1.30 for durability guidelines.
- (2) Horizontal applications are not warranted, recommended, and do not have any expectations of durability. The exposure of films in the horizontal position invalidates any performance expectations as outlined in appropriate Product Data Bulletins and Instructional Bulletins. Films may retain legibility, but will not provide published Expected Durability for gloss, color retention, chalking, and overall aesthetic performance. Reference Instructional Bulletin #1.30 - Durability of Avery Dennison Film.
- (3) If the stated durability of an approved allied component (ink, qualified clearcoat) differs from that of the Avery Dennison material the finished graphics will be warranted for a period equal to the stated durability of the least durable component.
- (4) Blank box denotes components not yet tested on specified film, or inappropriate combination of films, inks, and overlamine
- (5) Liquid clearcoat application must be done using a qualified clearcoat system. See Instructional Bulletin # 5.92.
- (6) This is an expected durability warranty only. The printer maintains the ultimate responsibility for proper processing, ink drying, and print quality.
- (7) Includes DOL1000, DOL1100, DOL1030 films.
- (8) Includes DOL2000, DOL2100, DOL2200 films.
- (9) Includes DOL3000, DOL3100, DOL3200 films.